### MAKI Locality Update for Community Planning Group March 2014 Report by Christina West, Locality Manager – MAKI

### 1. Background and Summary

This paper updates on issues previously reported at MAKI CPG meetings and highlights recent locality developments/issues.

## Report

### Kintyre

- The Macmillan Cancer Information & Support Service developed in partnership with Argyll and Bute Council, NHS Highland, and Argyll Voluntary Action to provide much needed support for people with cancer, their families and carers in Campbeltown was officially opened by Provost Len Schooler on Friday 7<sup>th</sup> February. The service will be run by a group of highly trained volunteers who can provide emotional and practical advice, access to information materials on various types of cancer and its treatment, or simply a listening ear. As well as specialist cancer information and emotional support, the service can refer people onto other services, including benefits advice, complimentary therapies and counselling.
- Dr Don McGovern started as a salaried GP in Kintyre Medical Group (Muasdale, Southend and Gigha) 6<sup>th</sup> January 2014.

# Islay & Jura

- The conclusions and recommendations of the Islay Clinical Services Review Group were approved at the CHP Committee meeting in December 2013. One of the recommendations was to set up an Implementation Board. This Implementation Board met for the first time on the 17 January 2014 and the Board members, drawn from health professionals on Islay and members of the community, discussed the remit and membership. They all agreed that they wanted to move towards a sustainable, high quality and affordable in and out of hours health service for the Islay population with focus and commitment.
- Interviews for a community member to take on the role of co-chair of the Implementation group will take place on Tuesday 25<sup>th</sup> February.

# Mid Argyll

- Mid Argyll Community Hospital have seen an increase in the number of people being transferred home with more complex and challenging needs, which can cause great anxiety for patients and families. Glenaray ward have sought to address this by implementing the "Going Home Project". A health care support worker from the ward will accompany individuals with increased care needs during their transfer home in order to resettle them safely following an in-patient stay. The support worker will spend between 2 and 4 hours with individuals in order to address any anxiety and difficulties they may have in the first few hours after returning home from hospital. This can include any number of things and is not restricted to personal care. The support worker will act as a direct link between the hospital and home and may overlap with existing services. This gives the support worker and the existing services the opportunity to discuss with the individual any recent changes in function and how to promote their independence.
- Interviews for the Inveraray/Furnace GP vacancy will take place early in March. Two community representatives will join local managers and clinical leads on the interview panel.